

Submission of a Warranty Claim (Ticket) from the website

www.sicma.it

Rev.: May 2020



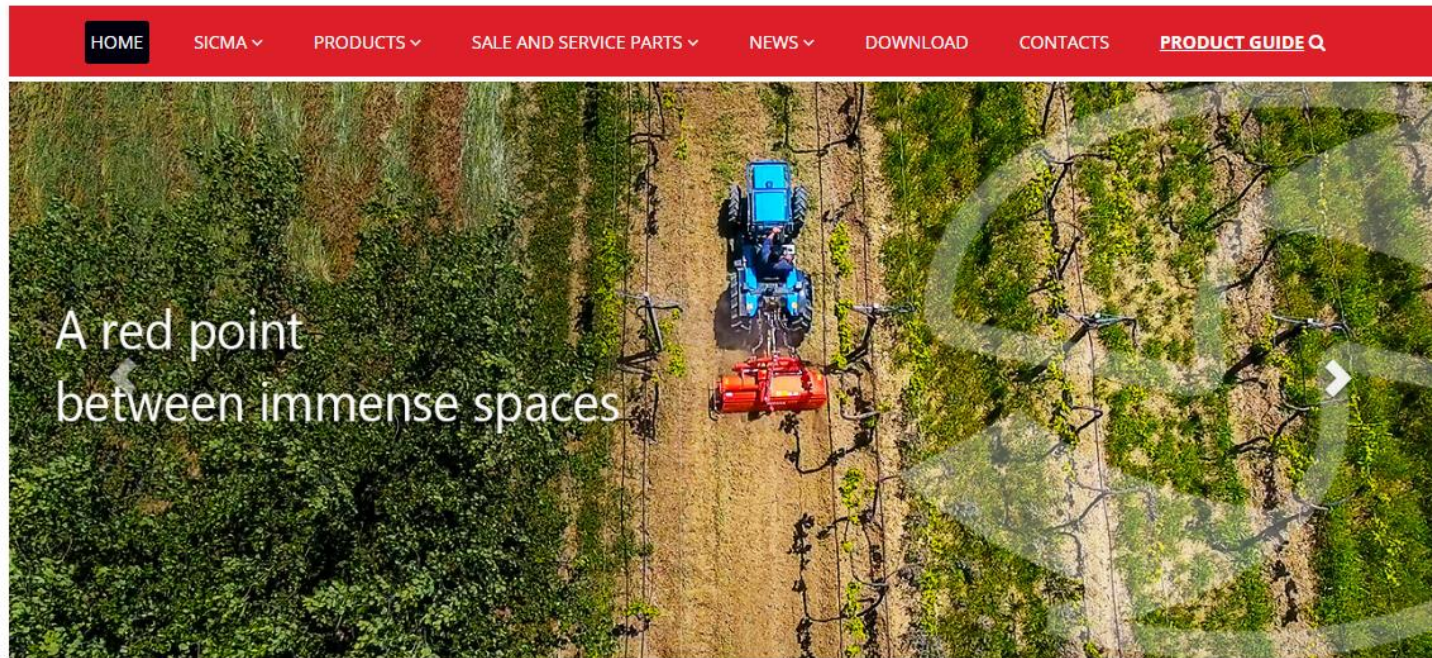
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Digit www.sicma.it, choose your language and click on «Restricted Area»



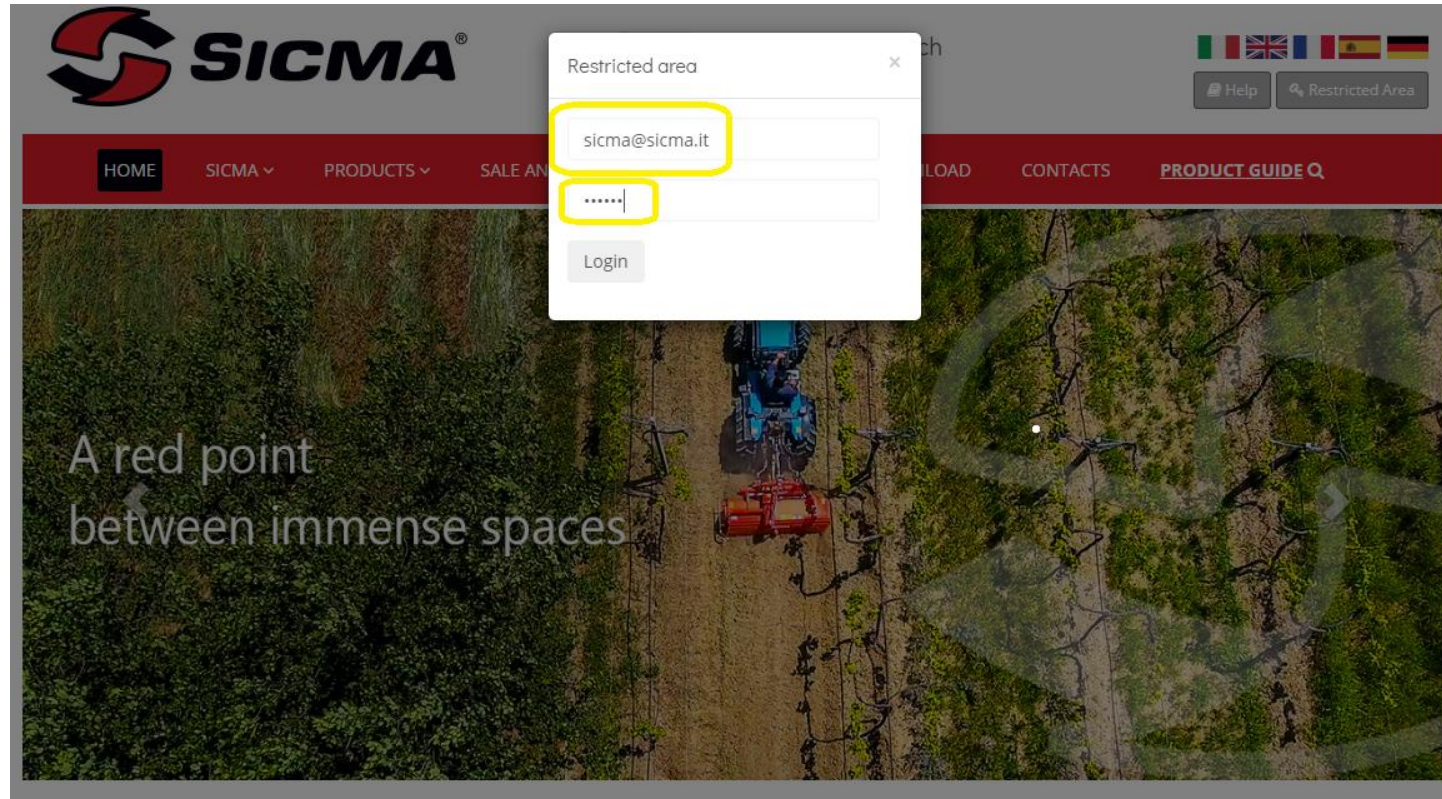
50 years of Research and reliability



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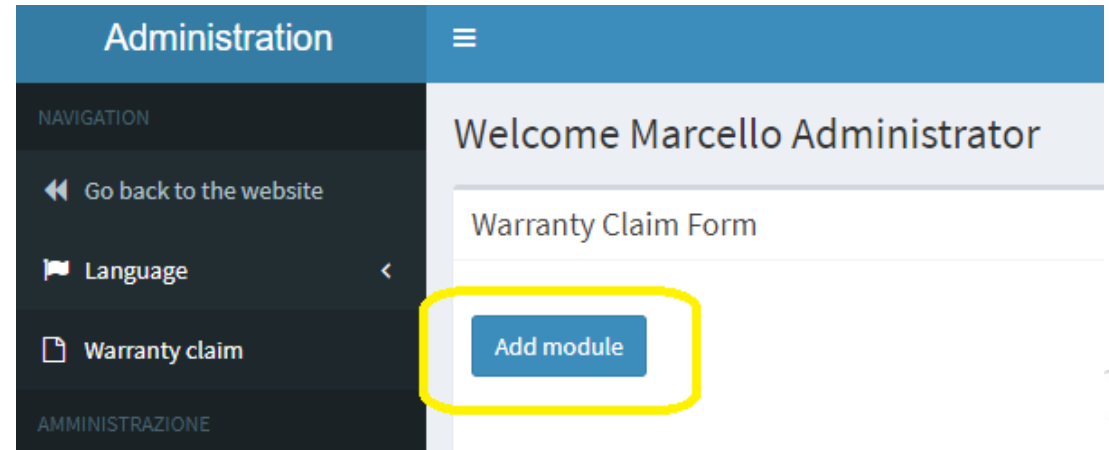
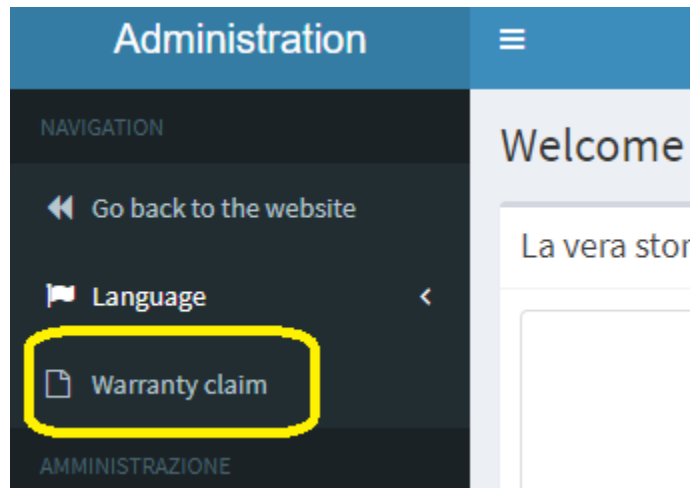
Sign in with the username and password we provided to you



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Click on «Warranty claim» and then on «Add module»







Fill-in the module in each single field, upload photos and click on «save» at the bottom of the page. You will be re-addressed to the homepage

P/N	<input type="text"/>	Description	<input type="text"/>
Labor Hours	<input type="text" value="1"/>	Hourly rate	€ <input type="text"/>
		Other expenses	€ <input type="text"/>

Save



To submit your warranty claim (Ticket) to the address support@sicma.it click on the icon in the shape of an envelope.





[REDACTED]	[REDACTED]	28/02/2020 17:07:09	11111111111	€ 0,00				
[REDACTED]	[REDACTED]	21/04/2020 15:47:06	ccccccccc	€ 0,00				
[REDACTED]	[REDACTED]	21/04/2020 15:48:06	ccccccccc	€ 0,00				

Showing 1 to 7 of 7 entries

- After submission, the program will send your Warranty Claim (ticket) to our systems.
- An automatic mail of «Notification of ticket opening» will be sent to the email address used for the submission of Warranty claim
- Then, our Customer Care team will analyse the claim, as always.



Other bottoms are aimed to carry out other actions:

[REDACTED]	[REDACTED]	28/02/2020 17:07:09	111111111111	€ 0,00				
[REDACTED]	[REDACTED]	21/04/2020 15:47:06	ccccccccc	€ 0,00				
[REDACTED]	[REDACTED]	21/04/2020 15:48:06	ccccccccc	€ 0,00				

Showing 1 to 7 of 7 entries

- To download a copy of the Warranty Claim (Ticket)
- To modify the Warranty Claim (or ticket, if it wasn't submitted yet)
- To remove the Warrant Claim (or ticket, if it wasn't submitted yet)

Thank you!



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